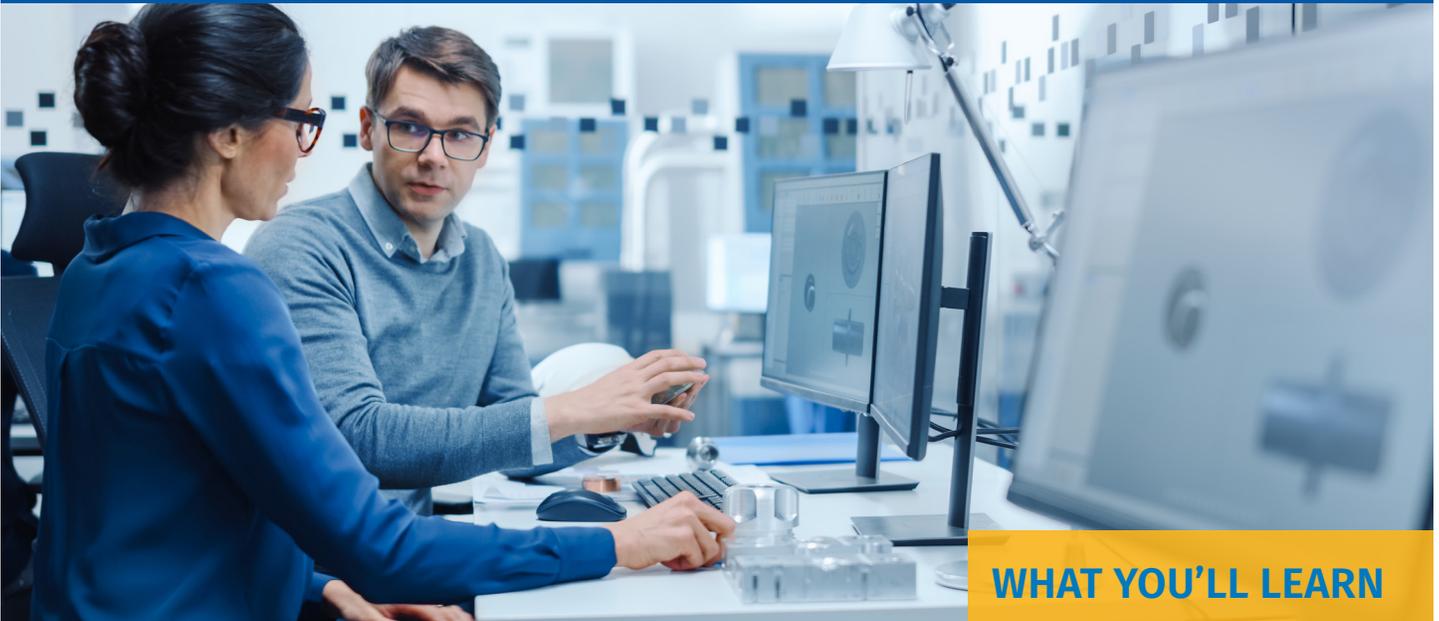




University Extension  
Professional Studies

# BECOME A TECH SUPERHERO

## Professional Certificate for Computer Technician



**Put your technical skills to work and acquire skills to participate in the new gig economy, or become part of a technical support team.** Computer support technicians are crucial to any organization, as they maintain networks, hardware and software systems, and assist users with diagnosing and fixing computer-related issues. They use fundamental skills like problem solving, logic, persistence, and need a sharp eye for detail, in order to accurately assess the problem and determine a viable resolution.

Gain hands-on experience working with computer hardware and software. Learn how to troubleshoot and effectively solve a wide-range of problems by getting to know what's behind the screen. Build a knowledge base in security concepts so that you can anticipate and protect against potential security risks. Show that your skills and knowledge are current by earning highly regarded Certifications: A+ Certified Professional, Network+ Certified Professional, and Security+ Certified Professional.

### WHAT YOU'LL LEARN

Help Desk concepts, operation and support

PC hardware and architecture  
(A+ certification training)

Physical and virtual networks including hubs, routers, ethernet, TCP/IP protocols (Network+ certification training)

Security concepts and procedures  
(Security+ certification training)

 **TOTAL UNITS**  
14

 **TUITION**  
\$2,700

 **COMPLETION TIME**  
12 months

 **FORMAT**  
Online



**CONNECT WITH A COACH**  
[extension.ucr.edu/coach](https://extension.ucr.edu/coach)

# Professional Certificate for Computer Technician



## BENEFITS OF EARNING A CERTIFICATE

There are several reasons why, Bachelor's degree in hand, you might be considering continuing your studies. An upgraded education section on your resume can open the door to a new career, or, if you're already working, lead to a promotion and a higher salary. While you're working, going back to school is an excellent way to stay current in rapidly changing fields, or, if you've been away from the workforce for a while, to quickly get caught up in the latest trends, concepts, and advances.

While there are as many paths to follow, as there are reasons to follow them when approaching continuing education, there is enormous value in terms of time, financial investment, and personal flexibility while gaining practical training from working professionals in your industry that extends beyond the theory of the classroom and into the real world.

### KEY BENEFITS INCLUDE:

- UC quality curriculum
- Professional endorsements
- Schedule flexibility
- Variety of courses and programs
- Instruction from professional leaders in the industry

## PAY AS YOU GO



Pay per individual course  
as you register.

AVERAGE COURSE TUITION  
**\$690-740 PER (4 UNIT) COURSE**

\*Learn more about [tuition assistance](#).

## CAREER INFORMATION



### IN-DEMAND FIELD

Jobs are projected to grow at a rate of 17% over the next 5 years.



### STRONG EARNING POTENTIAL

Median Salary **\$58,237**



### VARIETY OF JOBS TO CHOOSE FROM

- Computer Specialist
- Computer Support Specialist
- Computer Technician
- Help Desk Analyst
- Information Technology Specialist



### SKILLS FOR SUCCESS

- Complex Problem Solving
- Systems Analysis
- Judgement and Decision Making



### REALITY CHECK. WHAT YOU WILL DO ON THE JOB.

- Monitor computer system performance to ensure proper operation
- Provide technical support for software maintenance or use
- Test software performance
- Install computer hardware
- Install computer software

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## STUDY PLAN

Our certificate programs are designed to be flexible, allowing you the option to take just a few courses or earn the complete certificate. If choosing to complete the certificate, we recommend you get the most out of your experience by following the suggested completion path below.

Required Courses		
QUARTER		UNITS
1	IT Help Desk Operations and Support <a href="#">CS X480.21</a>	3
2	Maintaining and Supporting Computers (A+ Certification Training) <a href="#">ENGR X485</a>	4
3	Networking (Network+ Certification Training) <a href="#">CS X480.1</a>	3
4	Security+ Certification Training <a href="#">CS X455.3</a>	4

## ARE YOU READY FOR YOUR NEXT STEP?

Schedule an appointment with a [Student Success Coach](#) to get started. [extension.ucr.edu/coach](http://extension.ucr.edu/coach)



\*For a full list of policies and procedures, check our [website](#).